

STRUCTURED CASE REVIEW PROCESS

Sol Global Coaching Community (SoL GCC)

Structured Case Review Process

Information for the Organizer and Facilitator

Background

See the *Information for Case Owner and Participants*.

Checklist for Organizing a Meeting

- Identify the Case Owner, set a date.
- Identify the participants. Invitations.
- Send *Information for Case Owner and Participants* and the Preparation Handouts to all.
- Confirm the meeting shortly beforehand
- Obtain agreement from the participants that the call is confidential.

Facilitating During the Meeting

- Welcome everyone. Manage the conference call facility or meeting space.
- Clarify roles:
 1. Case owner
 2. Facilitator
 3. Time Keeper
- Review the ground rules, modifying them as necessary and agreeing that all participants will follow them.
- Emphasize the importance of confidentiality and that the recording, if made belongs to the Case Owner. No one else may copy or send to others the tape of the call.
- Lead a short check-in
- During the core of the process, keep everyone to the basic notion of each section of the conversation (first portion, everyone just listen, second portion, questions only, etc.)
- Lead a reflective debrief
- Remind everyone of the ground rules agreed upon
- Seek the case owner's commitment to prepare and share a written case. Sharing could involve all of the call's participants in addition to us.*

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After the Meeting

- Send a thank you to the participants.
- Reflect on your experience as an Organizer-Facilitator and let us* know any conclusions
- Follow-up with the case owner if he or she committed to create a case summary. Share the case summary with all the call's participants as well as with us*.

When we say "us" we mean the Structured Case Review Process Committee of the SoL Global Coaching Network, presently Richard Karash and Rita Kowalski.

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